



# COMPLAINT INVESTIGATION REPORT

## Environmental Health Division

2120 Diamond Boulevard, Suite 100, Concord, CA 94520  
(925) 608-5500 FAX (925) 608-5502 (www.cchealth.org/eh)



DBA/Name: KANPAI SUSHI		Date: 12/28/2022	
Address: 5865 LONE TREE WY STE D		City/Zip: ANTIOCH, 94531	Record ID #: CO0059881
Owner/Operator: YIP, ALLEN	Person in Charge: JACK		Phone #: 9257572828
Current Health Permit: [ ]Yes [X]No	Program Element: 0606	Service: 444	Time In: 2:45 pm Time Out: 4:45 pm Comply-by Date: 12/28/2022
Food Safety Certified Person:	Exam Provider:	Cert #:	Date Expired:
A \$ 199 /hr (1hr minimum) fee will be charged for verified complaints, to reopen facilities ordered closed, re-inspections for change of ownership or when violations noted during inspections are not corrected prior to reinspection date. Any or all violations may be posted on the Contra Costa Environmental Health Website			

### Violation Comments

### General Inspection Observations

**\*\*FACILITY IS CLOSED DUE TO SEWAGE BACK-UP\*\***

COMPLAINT #CO0059881

COMPLAINANT STATES: Sewers are backing up in the restaurant, toilet water coming out to the lobby, owner refuse to close, employees walking around euth dirty water spreading germs all over.

#### OBSERVATION:

Upon arrival closed sign is visible and food operation is on going.  
Observed all sinks and restrooms have had evidence of a severe sewage backup.  
No hot water in the facility.

STAFF STATES: Owner said to continue to operate and prepare food for to-go only and third party food delivery services.

#### DIRECTIVES TO RE-OPEN:

ALL FOOD OPERATIONS MUST CEASE AND DESIST IMMEDIATELY!  
ALL FOOD PREPARED TODAY MUST BE THROWN OUT( VOLUNTARILY CONDEMNED & DESTROYED)!  
CLEAN AND SANITIZE THE ENTIRE FACILITY INCLUDING THE MAIN KITCHEN & BAR, DINING AREA, AND RESTROOMS WITH CHLORINE SANITIZER.  
ENSURE ALL PLUMBING SYSTEMS HAVE BEEN CLEARED BY A PLUMBER, SHOW PROOF OF SERVICE (EX. INVOICE, REPORT)

FACILITY MAY NOT RE-OPEN OR SELL ANY FOOD IN ANY SHAPE OR FORM UNTIL THE ABOVE ITEMS ARE COMPLETED

#### CONCLUSION:

Operation has been preparing food in an unsanitary manner, no hot water, no means to wash food items properly, no means to wash hands.  
Complaint is deemed chargeable.

Contact the district inspector for re-opening once all of the directives have been completed.

2nd closure with-in 4 months.



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## CLOSURE DIRECTIVE

As authorized by the California Health and Safety Code (CHSC) Sections 114405, 114409, and 114411, the above referenced food facility is hereby ordered cease and desist operation(s), effective immediately.

Violation(s) which constitute an immediate danger to public health or safety have been observed. As a result, the permit to operate is being temporarily suspended, and this facility is ordered to remain closed until written authorization to reopen and resume operations has been granted by an authorized representative of Contra Costa Environmental Health (CCEH).

As specified in CHSC Section 114405, you have the right to a hearing to show cause why the permit suspension is not warranted. If a hearing is desired, a written request for the hearing must be made by you within 15 calendar days after receipt of this notice. A failure to request a hearing within 15 days of the receipt of this notice shall be deemed a waiver of the right to a hearing. If you request a hearing, the hearing will be scheduled within 15 calendar days of CCEH's receipt of the request, and you will be notified in writing of the hearing date. When circumstances warrant, the hearing officer may order a hearing at any reasonable time within this 15-day period to expedite the permit suspension or revocation process.

Please contact your inspector (952) 608-5581 or the CCEH office at (925) 608-5500 to request a re-inspection when you feel the violation(s) necessitating abatement have been adequately addressed.

The posted placard is property of Contra Costa Environmental Health (CCEH) and shall not be removed, copied, defaced, or otherwise altered in any way. Tampering or hiding of the placard is strictly prohibited. If the placard is removed, defaced, or otherwise altered in any way, the owner/PIC shall immediately (within 24 hours) inform CCEH to request a new placard. The current hourly fee will be invoiced for 2 or more required placard replacements in a permit year.

### Temperature/Sanitizer Observations

No Temperature/Sanitizer Observations

Please assist us in improving our customer service by completing a short survey: <https://forms.office.com/g/tDJ77GPgQa>



Specialist: JONATHAN DAVIS Phone: (952) 608-5581

Received by:

J.Davis

JACK

Captured: 12/28/2022 4:25:17PM

Captured: 12/28/2022 4:26:06PM

REHS II

PERSON IN CHARGE